

Before Coming to Piper's Heath

- please do not come to the golf course if:
 - you are feeling unwell (including cough, fever, and difficulty breathing)
 - someone in your household, or someone you have interacted with has COVID-19 symptoms
 - you have traveled outside Ontario in the last 14 days
- **COVID screening is required upon entry into buildings, per Ontario Health requirements**
 - you will be asked a series of screening questions, or asked to complete the online screening tool via mobile phone
 - only upon successfully completion of the screening will you be allowed to proceed into the building
- while we will regularly disinfect and sanitize all major touch points on golf carts and in common areas, we recommend that you bring your own hand sanitizer and disinfectant wipes if possible
- a mask or face covering is required to enter all indoor areas and when interacting with Piper's Heath staff
- wash your hands frequently, and avoid touching your face
- all guests must have a tee time before arriving at Piper's Heath
 - you may arrive no more than 25 minutes prior to your scheduled tee time
 - please wait in your vehicle if you arrive earlier, or call us at 905.864.1025 ext.1 for further instructions
- tee times can be booked online at pipersheath.com or by calling 905.864.1025 ext.1
 - we encourage payment in advance through our online portal
- walk-on's are not permitted - please call to make a tee time before arrival
- please respect all Piper's Heath staff and others, and continue to practice physical distancing throughout your visit
- our parking lot will be used as a greeting and staging area
 - please note that we will be unable to assist you with your golf bag

Golf Shop

- A mask or face covering is required for entry into buildings
- remains open for check-in
- one guest in the golf shop at a time, please queue outside keeping 6 ft apart (markings on ground)
- cashless payments only (credit card / debit)
- limited retail items available, all sales are final

Clubhouse

- A mask or face covering is required for entry into buildings
- indoor seating and pub will be open, subject to government guidelines and capacity limits
- cashless payments only (credit card / debit)
- main level washroom remains open (one guest at a time, handicap accessible)
- locker room and shower facilities are closed
- patio is open, subject to availability; max 4 people per table
- indoor dining may be available, depending on government guidelines/restrictions on the date of your visit

On Course

- a mask or face covering is required when sharing a power cart with someone not from your household
- tee blocks have been removed, tee off in alignment with stake anywhere on tee deck
- ball washers have been removed
- bunker rakes have been removed
- always leave pin flag in hole
- no touch ball retrieval system in use, do not touch or remove the flag
- practice physical distancing throughout your round, be extra mindful on tee decks and greens
- beverage carts will be operational, please respect our staff and keep a safe distance
 - cashless payments only (credit card / debit)
- pace of play will be closely monitored to limit bunching on course
 - please be mindful of our on course Player Assistant's recommendations
- we ask that you promptly leave the facility at the conclusion of your round
 - golf carts and pull carts can be returned to designated area
 - please completely remove all garbage and personal items prior to return

Golf Carts

- a mask or face covering is required when sharing a power cart with someone not from your household
- available to rent, subject to availability
- scorecards, pencils have been removed, and available by request only from the Starter
- golfers must review and sign waiver prior to power cart rental

Practice Facility

- subject to availability, our driving range and putting green will only be available up to 25 minutes prior to your scheduled tee time, for warm-up purposes only
- range balls available to purchase from golf shop
 - balls will be distributed from golf shop
 - balls and baskets cleaned after each use

Best Practices

- if you begin to develop COVID-19 symptoms during your round, please leave the property immediately and follow the advice of public health officials
- wear a mask when indoors, and when interacting with other guests and Piper's Heath staff
- keep your hands clean / washed, and avoid touching your face
- practice physical distancing at all times (at least 2m)
- avoid touching others' golf balls, tees, ball markers, clubs

Be safe, be smart, and enjoy your day at Piper's Heath!