



UPDATED - July 17<sup>th</sup>, 2020

### Before Coming to Piper's Heath

- ensure that you are not experiencing any symptoms of COVID-19 (including: cough, fever, and difficulty breathing)
- while we will regularly disinfect and sanitize all major touch points on golf carts and in common areas, we recommend that you bring your own hand sanitizer and disinfectant wipes if possible
- all guests must have a tee time before arriving at Piper's Heath
  - you may arrive no more than 20 minutes prior to your scheduled tee time
  - please wait in your vehicle if you arrive earlier, or call us at 905.864.1025 ext.1 for further instructions
- tee times can be booked online at pipersheath.com or by calling 905.864.1025 ext.1
  - we encourage payment in advance either over the phone, or online
- walk-on's are not permitted
- our parking lot will be used as a greeting and staging area
  - please note that we will be unable to assist you with your golf bag

### Golf Shop

- **\*NEW\*** A mask or face covering is required for entry into the Golf Shop as of July 22nd, 2020
- remains open for check-in
- one guest in the golf shop at a time
- cashless payments only (credit card / debit)
- limited retail items available, all sales are final
- no rental clubs

### Clubhouse

- remains open for "grab and go" food items only
- cashless payments only (credit card / debit)
- all indoor seating areas are currently closed
- main level washroom remains open (one guest at a time, handicap accessible)
- locker room and shower facilities are closed
- patio is open, subject to availability; max 4 people per table
- **\*NEW\*** A mask or face covering is required for entry into the Clubhouse, and washrooms as July 22nd, 2020

### On Course

- on course washrooms are open
- tee blocks have been removed, tee off in alignment with stake anywhere on tee deck
- ball washers have been removed
- bunker rakes have been removed
- always leave pin flag in hole
- no touch ball retrieval system in use, do not touch or remove the flag
- practice physical distancing throughout your round, be extra mindful on tee decks and greens
- pace of play will be closely monitored to limit bunching on course
  - please be mindful of our on course Player Assistant's recommendations

- beverage carts may be stationed in one location for “grab and go” items
  - cashless payments only (credit card / debit)
  - subject to availability
- we ask that you promptly leave the facility at the conclusion of your round
  - golf carts and pull carts can be returned to designated area
  - please completely remove all garbage and personal items prior to return

### **Golf Carts**

- available to rent, subject to availability
- single rider only, or can be shared between members of same household (2 people)
- sand bottles, scorecards, pencils have been removed

### **Practice Facility**

- subject to availability, our driving range and putting green will only available up to 20 minutes prior to your scheduled tee time, for warm-up purposes only
- range balls available to purchase from golf shop
  - balls will be distributed from golf shop
  - balls and baskets cleaned after each use

### **Best Practices**

- if you begin to develop COVID-19 symptoms during your round, please leave the property immediately and follow the advice of public health officials
- keep your hands clean / washed, and avoid touching your face
- practice physical distancing at all times (at least 2m)
- avoid touching others golf balls, tees, ball markers, clubs

Be safe, be smart, and enjoy your day at Piper's Heath!